

London Borough of Hammersmith & Fulham

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23rd March 2011

Dear service user,

I am writing about the Taxicard scheme in which you currently participate.

Since 2009, the demand for taxicards has been increasing across London. It is expected this trend will continue. In addition to this, Transport for London's contribution to the Hammersmith and Fulham (H&F) Taxicard scheme is reducing by about 40% by 2015. This will place increasing pressure on the Council's ability to continue providing the Taxicard scheme in its current form. Hammersmith and Fulham Council is not reducing its financial contribution towards the Taxicard scheme, but nor is it proposing to increase funding.

As a result of the rising demand and falling funding from Transport for London, we are consulting on proposals to: refocus the eligibility criteria to ensure those who most need a Taxicard are prioritised and to change the way the scheme operates. We are seeking your views on these proposed changes.

Your views and opinions are important to us and all responses to this consultation document will be taken into account when councillors consider their decision at Cabinet.

To send in your views, please complete our questionnaire and return it **by 6th May 2011** in the prepaid envelope provided, via a council staff member, at any council reception point, or online: www.citizenspace.com/local/lbhf/Taxicard

You should only complete this questionnaire if you are a Taxicard user or are completing it on behalf of a Taxicard user. You can ask a family member, a carer or a friend to help you complete the questionnaire. If you are not a Taxicard user but have a wider interest in the Taxicard scheme, please send any suggestions/comments to taxicardconsultation@lbhf.gov.uk

For further information or if you would like a copy of this information in an alternative format please either email taxicardconsultation@lbhf.gov.uk or telephone 020 8753 2872.

Many thanks for taking the time to respond to this consultation.

Yours sincerely

A handwritten signature in black ink that reads 'Gill Sewell'.

Gill Sewell
Assistant Director
Children Youth and Communities



Director of Children's Services
Andrew Christie